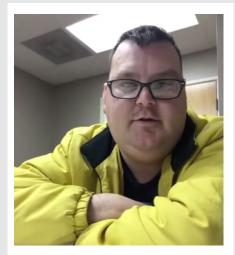
Good Communication for Good Health: Guidance for Health Care Professionals from People with Developmental Disabilities

https://mediahub.ku.edu/media/t/0 lzyhni0z



- Ask your patient **questions**, and don't hesitate to ask them to repeat if you didn't understand them.
- If someone has a **communication aid** that could help you better understand them, make sure they have the opportunity to use it.
- Speak with an adult as an adult, not as a child.
- Provide enough time for a person to respond and ask their own questions.



- It is better to assume competence and work from there, than to start by assuming a lack of understanding.
- ➤ If it isn't clear from the start, ask your patient to **show** you how they say "yes" and "no". And, then, ask them "yes/no" questions.
- Speak to the person directly, and not with whoever might be with them.



Never
Pretend to
Understand!

